

## Quality Policy (12-00-09)



ECI Telecom is driven to provide carrier grade innovative and high quality network solutions that will give our customers the competitive edge to address their business challenges today and in the future.

**Quality in all we do is vital for driving our:**

**E**xcellence in Business

**C**ustomer Satisfaction

**I**nnovation

Our Quality Policy is motivated by the following principles and practices:

- Meeting Customer needs and exceeding their expectations
- Partnership with our Customers and Suppliers
- Quality is everyone's responsibility
- Promoting Excellence, Innovation, Teamwork and Organizational Learning
- Continual improvement the effectiveness and the efficiency of our processes and the quality of our solutions

ECI's Management is committed to this Quality Policy and will periodically review the Quality Management System in order to ensure its effectiveness and the continuing suitability of the Quality Policy.

**Darryl Edwards**  
President and CEO



Your Partner for Growth